

## GRAD BASH EXPECTATIONS

Universal Studios Hollywood's Grad Bash is a once-a-year school event. It is a privilege and not a right to be able to attend. We expect all attendees to follow the Universal Studios Hollywood Code of Conduct and dress appropriately for the school event. We thank you in advance for your cooperation.

***The school is responsible for all attendees being dressed appropriately prior to arrival at the Event.***

## CONDITIONS OF ENTRY

For your safety and enjoyment of Universal Studios Hollywood™, please note the following:

- All visitors must pass through metal detection before experiencing the theme park.
- All bags, backpacks, purses, and packages are subject to X-ray and/or additional inspection prior to entering the theme park. Coolers, suitcases, and bags with wheels are prohibited.
- We recommend you leave unnecessary articles in your bus and secure valuables in your trunk.

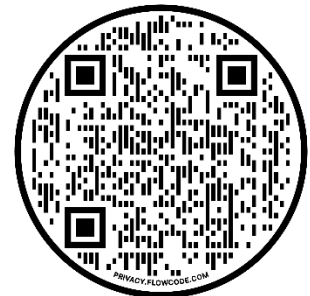
## PROHIBITED ITEMS AND ATTIRE

- School identifying attire
- Sports team apparel including but not limited to jerseys and t-shirts
- Large backpacks, camera bags, tote bags, and oversized purses larger than 8.5" x 5.5"
  - Wristlets, crossbody bags, and drawstring backpacks are acceptable
- Clothing or tattoos with language or graphics that are obscene, offensive, or suggestive of sexual, vulgar, drug, alcohol, or tobacco-related messaging
- Clothing likely to create a danger or disturbance
- Clothing that may create a false impression of employment by Universal or emergency personnel
- Extremely revealing clothing including bathing suit pieces, sheer clothing, bare midriffs, visible undergarments
- Food, gum, or drinks (including water, but you may bring an empty water bottle)
- Any containers with fluids of any kind; this includes water, any drinks, and perfumes
- Weapons, knives, laser pointers, and chemical irritants of any kind
- Items manufactured to resemble or be used as weapons, e.g.: switchblade combs, cat eye key fobs, etc.
- Electronic cigarettes, tobacco, or tobacco related products such as lighters, matches, pipes, vape pens, etc., marijuana or marijuana-related products, alcohol or any controlled substance, or any other illegal drugs, substances, or paraphernalia
- Permanent markers/etching tools
- Aerosol cans/bottles of any type

## STUDENT EXPECTATIONS

- Students will follow the **Universal Studios Hollywood Code of Conduct** which can be found [HERE](#).
- Students will ensure they follow all expectations and will not bring or wear any prohibited items to Grad Bash.
- Any clothing deemed inappropriate at a school function is inappropriate at Grad Bash.
- Universal Studios Hollywood Team Members and Event Staff have the right to refuse admission to anyone whom they deem to be dressed inappropriately for the Event and not in compliance with these guidelines.
- Some schools may enforce a stricter dress code.

## CODE OF CONDUCT



## GRAD BASH EXPECTATIONS CONTINUED

### CHAPERONE EXPECTATIONS

- At least one of your chaperones must be on duty throughout the entire Event. **Please be sure chaperones check cell phones frequently.**
- Three (3) head chaperones (or if three (3) or less chaperones are attending, all of the chaperones) as listed on a completed order form (the "Head Chaperones") shall be the main point of contact between the school and USH
  - If any of the Head Chaperones are no longer able to attend and/or stay for the entire Event, an alternate name must be emailed to the Grad Bash team as soon as possible.
- All chaperones, including the Head Chaperones, are required to remain at the Event until park close except for an emergency. If a chaperone must exit the park, we ask that a Head Chaperone escort the exiting chaperone.
  - Failure to adhere to this policy may impact the school's ability to participate in future Grad Bash events.
- Chaperones are not permitted to bring their own children to the Event. Grad Bash is only for the graduating seniors of the registered school and their chaperones.
- This is considered a school event, so all school rules and regulations should be enforced by all chaperones.
- All chaperones are expected to take full responsibility for the students assigned to them during the entirety of the Event. This includes ensuring adherence to Grad Bash policies as well as responding promptly and appropriately to any incidents, emergencies, or unexpected situations.

## CHAPERONE BENEFITS

### CHAPERONE LOUNGES

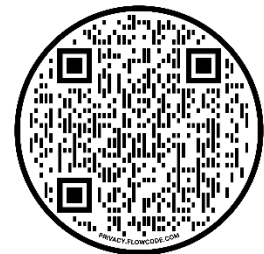
We invite you to take a break and relax at one of two chaperone-only lounges featuring complimentary light snacks and beverages. Chaperone Lounges are available starting at 7PM and are located inside Krusty Burger (2<sup>nd</sup> Level) at Springfield, U.S.A. and in VIP Dining on French Street on the Upper Lot (time and locations are subject to change). Yellow chaperone wristbands are required for entry.

### PROMOTIONAL MEAL VOUCHERS

Each chaperone will receive one (1) complimentary promotional meal voucher. Promotional Meal Vouchers will be printed at the front gate upon scanning your chaperone ticket when passing through the ticket turnstiles.

- Voucher is valid for one (1) pre-selected meal item including a regular soft drink or bottled water. Eligible menu items are designated by an "MV" icon on the menu boards of participating restaurant/kiosk locations.
- Review terms & conditions of promotional meal voucher and participating restaurants: <https://ushtix.com/promomealvouchertnc>

### MEAL VOUCHER



### TERMS & CONDITIONS

### UNIVERSAL EXPRESS RIDE ACCESS

Universal Express includes express access to select rides, attractions, and seated show. Yellow Chaperone Wristbands will grant access to Universal Express starting at 8PM. Universal Express Unlimited access for chaperones is valid on selected Grad Bash event dates only and includes unlimited express access to participating rides, attractions, and seated show during Event hours. Express access is a separate line with a shorter wait time at participating rides, attractions, and seated show. Does not apply to food and retail locations or non-seated shows. Additional restrictions may apply, and benefits are subject to change without notice.

## TICKETS

### TICKET PACKAGES

Universal Studios Hollywood Grad Bash 2026 offers two (2) ticket packages detailed below. If you would like to change your package from your original reservation, please email the Grad Bash team by January 9, 2026. If you wish to upgrade your group to the Premium Package after that time, we cannot guarantee the availability of souvenir drawstring bags.

**PREMIUM PACKAGE** | 1-Day General Admission to Universal Studios Hollywood plus Private Grad Bash Party from 8PM to 2AM (times subject to change), promotional meal voucher (see details below) and souvenir drawstring bag. Additional terms and conditions apply. **\*BEST VALUE\***

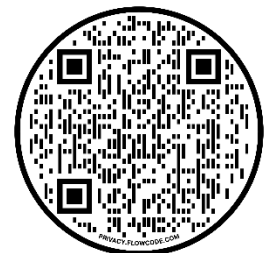
**STANDARD PACKAGE** | General Admission to Universal Studios Hollywood after 4PM plus Private Grad Bash Party from 8PM to 2AM (times subject to change). Additional terms and conditions apply.

### PROMOTIONAL MEAL VOUCHERS

Each chaperone and Premium Package student will receive one (1) complimentary promotional meal voucher. Promotional Meal Vouchers will be printed at the front gate upon scanning each ticket.

- Voucher is valid for one (1) pre-selected meal item including a regular soft drink or bottled water. Eligible menu items are designated by an "MV" icon on the menu boards of participating restaurant/kiosk locations.
- Review terms & conditions of promotional meal voucher and participating restaurants: <https://ushtix.com/promomealvouchertnc>

### MEAL VOUCHER



### TERMS & CONDITIONS

### TICKET ORDER FORM

In early February 2026, the main contact from your initial reservation will receive an email with the ticket order form and a transportation form, along with other important information.

- Please complete this ticket order form at least sixty (60) days prior to your scheduled Event date. Upon completion of this form, the Grad Bash team will send you an invoice to purchase your tickets using credit card or organization check. **Full payment is due at least 30 days prior to your selected Event date or else your reservation is subject to cancellation.**
- One (1) complimentary chaperone ticket will be provided for every fifteen (15) paid student tickets.
- You will be required to provide three (3) head chaperone names and phone numbers on the ticket order form.
- Please confirm the shipping address at the top of the ticket order form. This will be the address that your package is sent upon receipt of payment. If you would like your package shipped elsewhere, please update the Grad Bash team no later than thirty (30) days prior to your Event date.
- Ticket packages will not be shipped until a completed transportation form is provided.

### PURCHASING ADDITIONAL TICKETS

After your main order has been submitted, additional tickets may be purchased until one (1) week prior to your Event date, subject to availability.

- Please email the Grad Bash team for any additional ticket purchases. These additional orders may be held at Will Call to be picked up the day of your visit by one of the Head Chaperones who must show valid ID.
- Any last-minute student tickets may be purchased at Will Call on the day of your Event, subject to availability. They may only be purchased by one of the Head Chaperones who must show valid ID using a credit card.
  - Purchasing additional tickets onsite does not count towards any complimentary chaperone tickets.
  - Onsite purchase of Premium Tickets will not receive souvenir drawstring bags.

## ARRIVAL/DEPARTURE

Don't forget to download the official Universal Studios Hollywood App. Navigate the Theme Park during Grad Bash with interactive maps, wait times, show times and more - all in the palm of your hand. *Data and other charges may apply, check with your wireless provider's rate plan for details.*

## TRANSPORTATION

- ALL students MUST arrive and depart as one group by bus or van with chaperone representation. Students may not drive themselves to the Event.
  - To request an exception, please contact [GradBash@udx.com](mailto:GradBash@udx.com) to discuss alternate arrangements.
- It is the school's responsibility to arrange transportation for all students and chaperones to and from the Event.
- It is the Head Chaperones' responsibility to coordinate all communication arrangements to and from Grad Bash. Universal Studios Hollywood will NOT be responsible for communicating with your transportation and/or bus driver. If applicable, please check with your transportation company regarding long-distance bus driver regulations to ensure these regulations do not interfere with your school's assigned drop-off and pickup times.
- A transportation form will be included with the ticket order form email and must be submitted to Grad Bash team at least thirty (30) days prior to your Event date. Ticket packages will not be shipped until a completed transportation form is provided.

## PARKING INFORMATION

Parking placement will be assigned on the day of your visit. Parking passes will be sent with your ticket package. Have your parking passes posted to the front and back of the bus. At the end of the night, the Head Chaperones will receive text messages on parking placements to communicate to other chaperones and their students and placements for each school will be made visible on our digital screens for ease of reference.

- **GREEN** LOT: Woody Woodpecker Parking
- **PURPLE & BLUE** LOT: ET Parking

## ARRIVAL

Absolutely NO personal vehicles can park with the buses. Each school may request a maximum of 2 complimentary parking passes for chaperone vehicles only. Parking for chaperone vehicles will be in Jurassic Parking structure. Any additional personal vehicles will be required to pay the regular parking rate upon arrival.

We ask that all students and chaperones wear their wristbands and have their tickets before exiting the buses.

- Students will wear **RED** wristbands and must keep wristbands on the entire night.
- We encourage attendees take a picture of their ticket in case they drop or lose them.
- Chaperones will wear **YELLOW** wristbands - which provides access to the chaperone lounges starting at 7PM and Universal Express access starting at 8PM.
- All chaperones must exchange contact information with their designated bus driver to get in contact with them at the end of the night.

## EVENT ENTRY

Prior to entering the theme park, Grad Bash students and chaperones will go through a security check that includes passing through a metal detector. After going through security, attendees will proceed forward and enter through the front gate turnstiles. Each person will scan their own ticket for entry.

## **ARRIVAL/DEPARTURE CONTINUED**

### **DEPARTURE**

#### **Main Gate WILL NOT open for Departure until 1:00AM**

- For everyone's safety, students must leave as a group and are NOT allowed to be picked up by personal vehicles in the bus parking lots.
- The color-coded bus lot departures will be marked on the Grad Bash Event Map and additional signage will be placed throughout the event guiding you to your lot location.
- We request that groups do not gather at the main gates prior to 1:00AM. Please do not meet as a group near the entrance of the Park. For safety reasons please do not set any meet up location from Starbucks to the entrance of the Park or near WaterWorld. Recommended meet-up locations are: Universal Plaza; Outside of Super Silly Fun Land; outside of Wizarding World of Harry Potter; Springfield USA.

### **BUS LOADING**

- If any students are missing once your group boards your bus, a chaperone should contact a Security representative at your departure location.
- Please be patient with the departure process as safety is our number 1 priority.

### **SPECIAL EXCEPTIONS**

- In the event a student or chaperone needs to arrive late or leave early, the school must inform the Grad Bash team at least 24 hours prior to their arrival. Should a student arrive late or leave early, a Head Chaperone must be present to meet the parent or legal guardian of the student at the designated transfer area to access or leave Grad Bash. If your full group must leave prior to 1AM, please email the Grad Bash team at least two (2) weeks prior to your Event date to discuss if alternative arrangements are appropriate.
- In the event group transport is unable to pick up by 2AM, please notify the Grad Bash team at least two (2) weeks prior to the Event. An additional staffing fee may apply to any late departures.

**~ Frequently Asked Questions on the following pages ~**

## FAQS GRAD BASH UNIVERSAL STUDIOS HOLLYWOOD™

### **CAN A STUDENT/STAFF USE AN ANNUAL PASS OR EMPLOYEE ID TO GAIN ADMISSION TO GRAD BASH?**

No. Grad Bash is a hard-ticketed event that is sold separately. A Grad Bash ticket must be purchased through the school/group to attend our event.

### **HOW DO WE RECEIVE OUR TICKETS?**

After full payment has been received a package will be sent containing your tickets, wristbands, parking placards and other important information. **Keep in mind Chaperone Tickets and Student Tickets are not the same.**

### **ARE TICKETS REFUNDABLE?**

No. Grad Bash tickets are non-refundable.

### **CAN I PURCHASE ANY LAST-MINUTE GRAD BASH TICKETS ON PROPERTY?**

Any of the Head Chaperones may purchase tickets on behalf of their students at Will Call on the day of event, subject to availability. If you need to purchase tickets day of, you **must notify** the Grad Bash team no later than 24 hours prior to your arrival.

### **HEALTH SERVICES (FIRST AID)**

The Health Services Department will be staffed throughout the Event. Universal Studios Hollywood has 2 first aid stations. The first is located on the Upper Lot next to French Street Bistro. The second is located on the Lower Lot between Jurassic Cafe and the Studio Store.

### **ARE THERE RESTRICTIONS ON PRESCRIPTION MEDICATION?**

Any prescription medication must be in the original prescription container and only the dosage needed for the student's visit is allowed. The student's name must be printed on the label and a valid picture ID may be required. Students may carry inhalers, EpiPen's, insulin, and other necessary medications with proper prescription documentation.

### **WHAT KIND OF SECURITY WILL BE PRESENT?**

For everyone's security, metal detectors and x-ray machines are used to check guests at the Event entrance. All bags, pockets and other items are checked for any prohibited substances and weapons. Questionable items will be confiscated at the entrance. All types of weapons are prohibited. Universal Studios Hollywood has a Los Angeles County Sheriff's Department Sub-Station on property. Security is visibly present throughout the Park during the Event.

#### **SECURITY & SAFETY**

- Any **student/chaperone** found to be under the influence, in possession of contraband **including vape pens**, or in violation of the Universal Studios Hollywood **Code of Conduct** will be denied access to the Event or ejected from the Event. The student will be turned over to a school chaperone who will be responsible for the student until they are returned to a parent or guardian.
- See a list of prohibited items under Grad Bash Expectations.

Our Code of Conduct policy can be found at [www.UniversalStudiosHollywood.com](http://www.UniversalStudiosHollywood.com) under FAQs. We appreciate your support and help in making this a safe event for all attendees!

## FAQS CONTINUED

### **WHAT IF I HAVE A STUDENT ARRIVING LATE OR DEPARTING EARLY FROM THE EVENT?**

Due to the nature of the Event, all students must remain in the Park until the Event ends. Students and chaperones must arrive at Grad Bash as a group. However, we understand that school responsibilities and family obligations may cause a student/chaperone to arrive late or leave early. In the event a student or chaperone needs to arrive late or leave early, the school must inform the Grad Bash team at least 24 hours prior to their arrival. Should a student arrive late or leave early, a Head Chaperone must be present to meet the parent or legal guardian of the student at the designated transfer area to access or leave Grad Bash.

### **MY BUS WILL NOT BE PARKING ONSITE DURING THE EVENT, WHAT SHOULD WE DO?**

Busses that are not staying on property must be back by midnight.

### **WHAT IF MY BUS WILL NOT BE BACK BY MIDNIGHT?**

Please speak with a parking attendant once you arrive and inform them that you will not be parking onsite and may return after midnight. The bus drop-off location may be different from the pickup location.

### **ARE THERE ANY SPECIAL RESPONSIBILITIES FOR OUR CHAPERONES DURING GRAD BASH?**

Yes, at least one of your chaperones must be on duty throughout the entire Event. Please be sure chaperones check cell phones frequently. **Chaperones may not leave the Event until park close except for an emergency.** Chaperones are required to make sure that students follow the event policies throughout the entire evening. This is considered a school event, so all school rules and regulations should be enforced by all chaperones.

### **HOW DO YOU ACCOMMODATE GUESTS WHOSE DISABILITIES PREVENT THEM FROM WAITING IN A CONVENTIONAL ATTRACTION QUEUE ENVIRONMENT?**

For information regarding attraction queue accommodations, visit the Accessibility Information page on our website [HERE](#).

